

Lutheran Health Care Bangladesh

ANNUAL REPORT 2012



Lutheran Health Care Bangladesh



Message from the Chairman, LHCB Executive Board

The year 2012 was a challenging year for LHCB Executive Board and staff members as well as Development Partners to build and reform the organization and implement its designed plan and activities. The situation within LHCB management was significantly improved and the organization restored functioning. The Stakeholders of LHCB altogether were able to overcome the impasse and grab the opportunities.

The great strides we have made and our many accomplishments along the way would not have been possible without the commitment of our members, partners, staff and volunteers who have promoted LHCB vision, mission and objectives through their dedication and professionalism.

Moreover, missions and program activities were implemented as per designed plan and proposal and staff members' regained confidently and rendered services and care towards program people.

My appreciation and heartiest thanks go to all staff members who have reliantly labored to meet the needs of poor families, ailing people; especially mothers and children in LHCB Hospital and served them with utmost dedication, love and care.

I acknowledge my thanks and gratitude to LHCB-USA, ELCA-GM and all individual members of LHCB Board of Directors, NGO Affairs Bureau and others who are linked with Lutheran Health Care Bangladesh for spending their valuable time, providing supports and cooperation in implementing the planned programs and activities.

Finally, I express my thanks to all individual well wishers, community leaders and stakeholders who have extended their cooperation and guided us in creating broader working scopes, and congenial atmosphere in all LHCB working fields.

We look forward and seek persistent support from all, so that the staff members and concerns can serve the poor and sufferers more effectively with quality services and utmost dedication.

Sylvester Halder
Chairman
LHCB Executive Board

Acknowledgement



It is my great pleasure that I am chosen to serve Lutheran Health Care Bangladesh as the Executive Director. As soon as I joined on February 1, 2012, I went to LHCB Hospital at Dumki, Patuakhali to shoulder the leadership and to understand the real challenges the organization has been facing and to mobilize the team to run the Hospital in its own course. It is worth mentioning that LHCB Project had been passing a transitional period and some crises/challenges had created some obstacles to run the hospital as designed and desired.

Round the year in 2012, we put our efforts together to meet up all challenges and to establish discipline in LHCB management and leadership. We were also able to implement most of the designed activities of the project. I must say that we were enough privileged to work for a Revised Constitution and Governing documents of LHCB.

I would like to acknowledge all Donors, Executive Board members and stakeholders for their sincere efforts, hard work and cooperation to mark the year 2012 a milestone in LHCB history. At the same time, my wholehearted thanks and deep gratitude go to them for their guidance, advice and assistance in the process of brining change and making reform, overcoming crises, constraints and hazards which were affecting actions and activities of LHCB.

I would like to convey my heartfelt thanks and gratitude to Director General, all Directors, Deputy Directors, Assignment Officers and all staff members of NGO Affairs Bureau, Government Officials, especially Deputy Commissioner of Patuakhali, Upazila Nirbahi Officer-Dumki and Upazila Chairman, Dumki for their sincere supports and continued cooperation in the process of organizational well-being, reform and improvements.

Last but not the least, I sincerely offer my grateful thanks to all staff members, managers, doctors, nurses, technicians, field organizers and support staff for their utmost efforts in carrying out their responsibilities.

Pius Serao
Executive Director
LHCB

LHCB – An Overview



Lutheran Health Care Bangladesh (LHCB) is an International development and humanitarian organization, registered with the NGO Affairs Bureau, Bangladesh for operating health, development and disaster response programs in different districts, especially in disaster prone areas of Bangladesh. Presently, LHCB operates an "Integrated Health and Community Development Project" through its hospital situated at Dumki Upazila in Patuakhali District.

Lutheran Health Care Bangladesh operates this project in partnership with Lutheran Health Care Bangladesh – USA (LHCB-USA) in Minnesota and the Global Mission unit of the Evangelical Lutheran Church in America (ELCA) in Illinois. Thirty three Lutheran Church congregations in Minnesota as well as other well wishing organizations, foundations and individuals support the LHC-Bangladesh partnership to implement holistic development activities for both individuals and communities.

The primary objective in initiating its activities at Dumki Upazila in Patuakhali District was to provide mother and child health care and community development services to marginalized people in and adjacent areas of Dumki. Later, LHCB has revised its strategic plan to emphasize the concept of Integrated Community Development approach. It has implemented various income generation activities, capacity building and women empowerment programs, water and sanitation activities to sustain holistic development in the lives of individuals as well as for the communities as a whole.

LHCB in the past had actively taken part in life saving-efforts several times, especially in disaster times by providing relief and rehabilitation supports, with special focus on health care service delivery. Since the country is a very disaster prone one, LHCB always remains ready to work to better lives of suffering people during and after disasters.

Our Vision

Our Mission

Core Values

We envision a Bangladesh where every person will live in community with strong moral values, free from poverty, injustice and oppression, and with equal opportunity for a sustainable livelihood.

With love and compassion, LHCB serves the needy and suffering people, especially the women and children of Bangladesh, through programs addressing their physical, social, intellectual, and spiritual needs.

- We strive to earn and convey trust through integrity, openness and honesty;
- We actively listen to those we partner with and those we serve to develop relation ships that honor their culture, rights, wishes and dignity;
- We work as a team, holding one another accountable as we diligently pursue oppor tunities to expand, improve and deepen our work;
- We seek and abide by effective and culturally appropriate practices, ensuring that those we partner with and those we serve benefit from our continuous learning.
- We empower women to serve with us as full partners in the decisions we make and the vision we share.

Milestones of LHCB

- In 1993, Lutheran Health Care Bangladesh was formed under the leadership of Dr. Oliver "Bud" Peterson as the President, and Mr. Warren Gerecke as the Executive Director.
- In 1995, the first patients of LHCB were seen in a rented house in the village of Dumki, Patuakhali.
- In 1996, LHCB established a training & follow-up program for Traditional Birth Attendants (TBAs) to assist safe child birth. Till to date LHCB has trained 300 TBAs who serve their own community people with confidence.
- In 1997, construction of the hospital/clinic complex was completed accommodating facilities of an inpatient ward for women and children, an operating room, a separate labor/delivery area, outpatient department, a central check-in/ waiting room area, doctors' offices, a small emergency room and a pharmacy and its doors opened for patient care.

  A strong group of staff was recruited and trained to provide medical care, community outreach development and education. It was well respected and supported by the local and national government.
- In 2003, a Women's Waiting House was completed and dedicated. Women with identified high risk pregnancies had been coming to the hospital and awaiting delivery under medical supervision.
- In 2004, a seasonal flood badly affected the southern part of Bangladesh. LHCB immediately responded to the needs of the people of its working areas and distributed foods, cloths and ORS among the members of 4050 families and 500 blankets among 500 old aged people.
- In 2006, improvements were made to the hospital, the operating room and the laboratory including vital updating of the laboratory equipment. 12,246 patients were treated by the LHCB medical staff

  The new Vaccination Room was completed to immunize women and children for six deadly diseases such as diphtheria, tetanus, whooping cough, measles, tuberculosis and hepatitis.

Milestones of LHCB

- In 2007, LHCB immediately responded with all possible means for emergency relief and rehabilitation in Patuakhali, Borguna and Madaripur districts after the deadly Cyclone "SIDR" hit. LHCB distributed relief goods to 6435 families, blankets to 6,252 victims, re-excavated 58 ponds, raised 19 schools/community grounds and constructed 100 houses for the most victims.
- In June of 2008, in campus residential building, Samaritan House, was completed and 11 staff families moved into their new homes.



LHCB contributed in installing about 1300 nos. of deep tube-wells to ensure pure drinking water in 2005-2008 periods under Safe Water and Arsenic Mitigation project (SWAM).

- In 2009, the second floor addition of the hospital with the male ward, private rooms, and Training Room was completed by raising number of hospital beds to 44, almost double in size.
- In 2011, a new vibrant Board took over the responsibilities of the LHCB and old management was replaced by a new top executive level management to restore overall discipline, accountability and progress which had been critically degrading for a period of time.
- In 2012, LHCB Project has shifted to a new phase with 5 year plan.

Project Overview



The Integrated Health and Community Development Project was initiated in 1995 in Dumki village and adjacent areas under Patuakhali District with a small Medical facility. Now LHCB Project has been considerably expanded and transformed into a 44 bed hospital with comprehensive health care facilities primarily focusing on maternal and child health issues. The project has entered in a new phase under a five year plan since January 1, 2012.

In the five year project period the following components will be implemented:

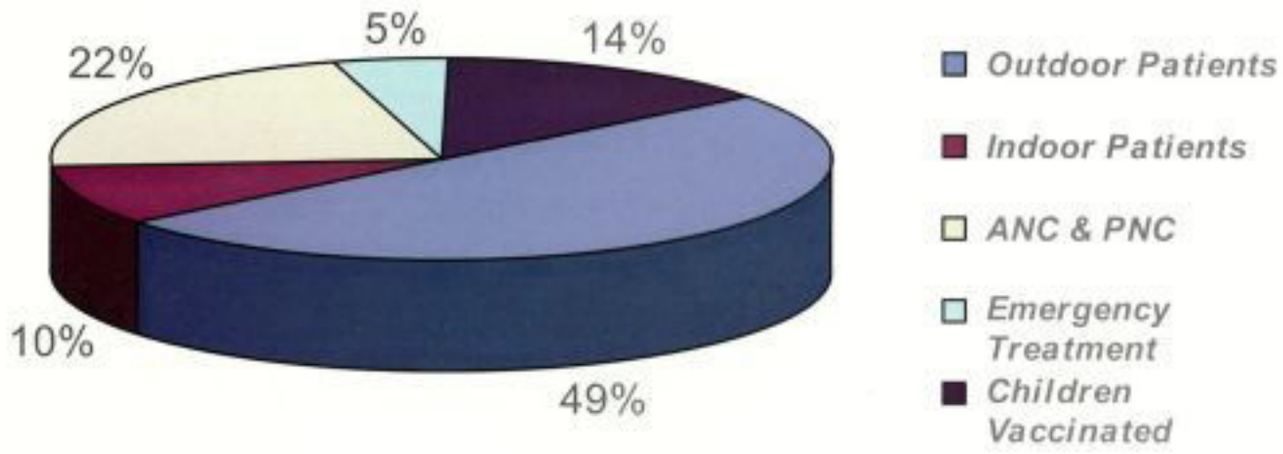
- Medical Care & Services
- Primary Health Care Education
- Mobile Clinic
- Community Development
- Pre-primary Education for Children
- Relief & Rehabilitation

Numerical Results on Health Services

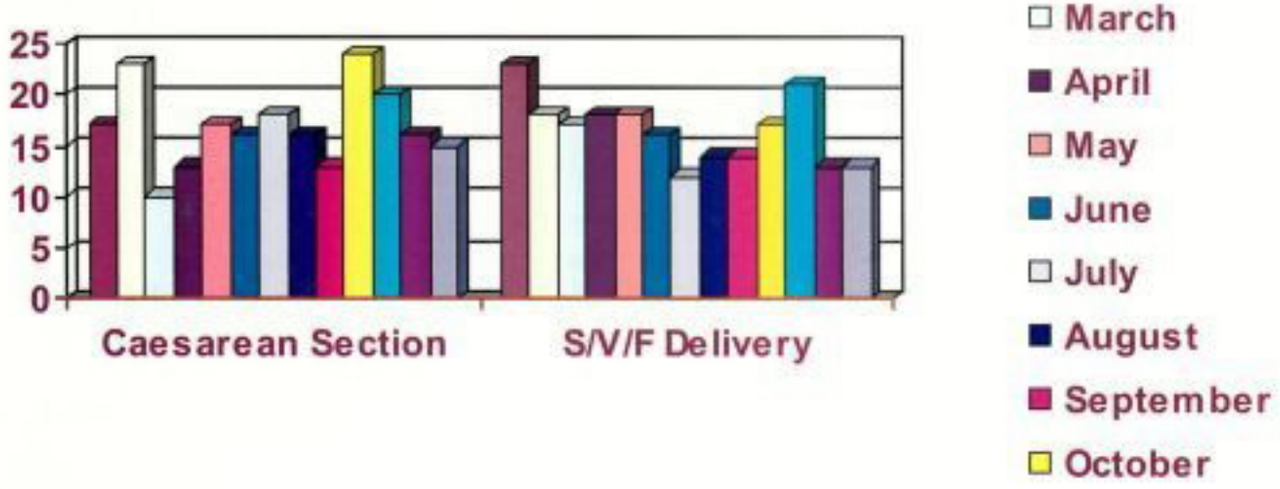
SL. No.	Description of Medical Services and supports	No. of Patient Treated
01	Medical care & treatment to out-door patients	6,641
02	Medical care & treatment to in-door patients	1,297
03	ANC and PNC care to pregnant mothers/female patients	2,858
04	General surgical operation to patients	72
05	Emergency treatment: Critical patient management	608
06	Delivery sessions	392
07	Children and women vaccination	1,802
08	Pathological tests in the laboratory	13,216
09	Blood transfusions	191
10	Ultrasound tests	524
11	Family Planning methods adopted by mothers	205
12	Pharmacy (24 hours) service to in-door, out-door and critical patients	6,767
13	PHC Education for children, patients at in- door & out- door level	10,080

Graphical Presentation on some Health Care Events

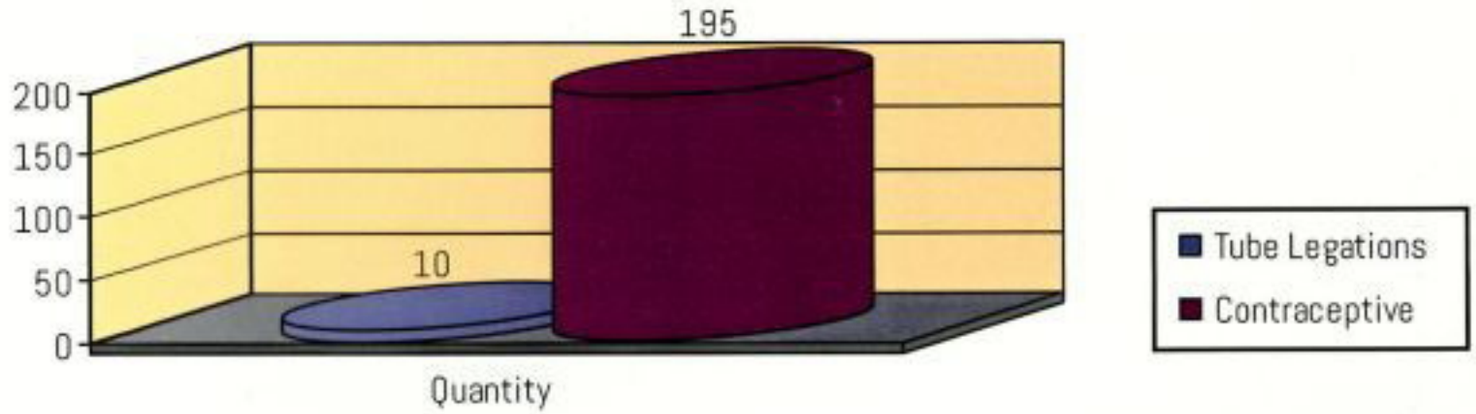
Treatment Category



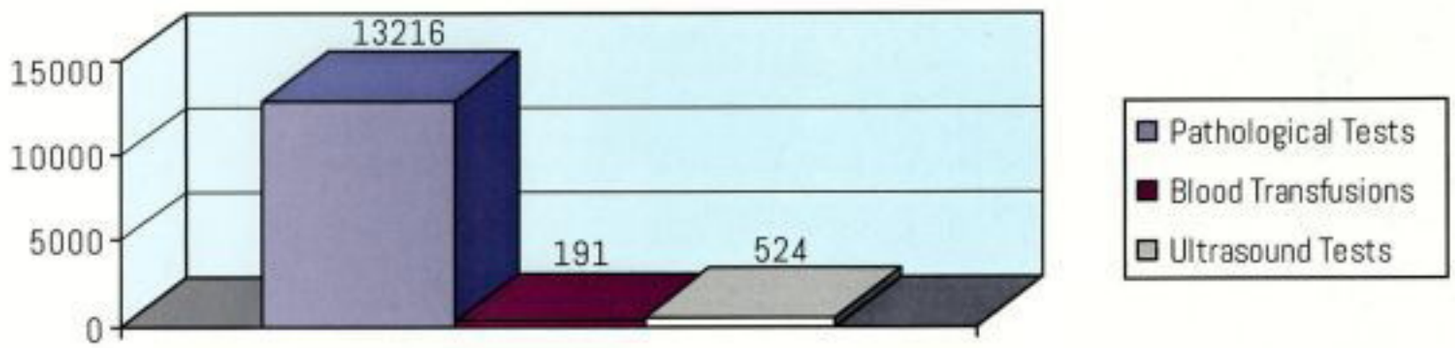
Caesarean & Normal Delivery - 2012



Family Planning



Diagnostic Status-2012



Programs Accomplishment

The resource sharing partner had informed its decision to discontinue funding in the Community Development Project (CDP) at Madaripur from January 2012. Under the circumstances, LHCB Board formally handed over the Madaripur CDP to Integrated Village Development Foundation, an NGO, which came into effect from 1st January 2012 in order to continue the activities of Madaripur CDP initiated to serve the families and the communities. LHCB retained the authority to monitor the activities of Integrated Village Development Foundation for the next five years until 2016 as per the agreement.



Integrated Village Development Foundation (IVDF) has been working in 19 Upazilas in Barisal, Madaripur and Gopalganj districts. The activities of IVDF include: a) Group formation and Savings generation, b) Micro-credit activities and c) Awareness raising activities. The organization has so far organized a total of 5033 poor families into 320 small groups through 5 Unit Offices in the year of 2012.

On the other hand, LHCB has been independently revitalizing its community development program in three Upazilas of Patuakhali district.

Children Education



Since 2004 LHCB has been running a children school comprising of Play Group, Nursery, KG-1 and Grade-1. It is situated in the hospital compound in a tin shed building house as a separate entity. A total of 55 children were enrolled in January 2012 in all four classes. There were five teaching staff in the school.

Most of the learners came from the community and parents of many children were service holders. Because of transfer of some parents 15 children left the school in the year.

Annual Sports & Cultural Program was organized and National Days were observed by the participation of children and their guardians in the school campus as extracurricular activities.

Month-wise Student Status in 2012

Month	Staff Childr en	Community children	Play	Nursery	KG	Grade -1	Total
January	09	46	22	16	10	07	55
February	09	44	21	15	10	07	53
March	09	39	18	15	10	05	48
April	09	41	19	15	10	06	50
May	09	39	17	15	10	06	48
June	09	37	16	15	10	05	46
July	09	37	16	15	10	05	46
Augus t	09	37	16	15	10	05	46
September	09	33	14	15	09	04	42
October	08	33	13	15	09	04	41
November	08	33	13	15	09	04	41
December	08	32	12	15	09	04	40

A. International Mother Language Day

LHCB observed the International Mother Language Day 2012 on 21st February 2012 with due solemnity and fervor. LHCB management arranged a rally by the participation of all staff members from the Hospital premises in the morning in naked foot as tradition and marched towards the Dumki Upazila Martyr Memorial (Shahid Minar) willingly accompanied by many local people and then offered floral wreath as homage to language martyrs.



It is to note that 21st February is one of the great Historical Days in the national history of Bangladesh. Since 1953, the Bengalis in Bangladesh territory has been solemnly observing this day as the Martyrs' Day (Shahid Dibas) in every year. In 1991 the United Nations declared this day as the **International Mother Language Day** and the entire member states of the UN have been observing this day in every year since 2000 to promote linguistic and cultural diversity and multilingualism. The Language Movement of the Bengalis had been getting momentum since 1948 when the Pakistani autocratic ruler had been hatching the conspiracy to make Urdu, the mother tongue of a very minority community of the West Pakistan, the State Language of Pakistan. Finally, on 21st February in 1952, the people led by the student community of East Pakistan and now Bangladesh came out onto the street violating curfew demanding Bengali as one of the state languages of Pakistan and many people sacrificed their lives when police fired on them. Then the rulers had to stop their evil design. In fact, it was a secular movement and the great beginning that ultimately led towards the Independence of Bangladesh in 1971 through a deadly struggle.

B. International Women's Day

LHCB observed this Day on 8 March 2012 with prominence in Dumki Upazila. It arranged a colorful rally in the streets of Dumki Upazila by the participation of all the staff members. They also took part in a discussion session organized by Dumki Upazila Parisad at its Conference Hall.



The Government of Bangladesh observes the International Women's Day with much importance like many member countries of the UN as it is an International Day declared and observed by the United Nations on 8 March in every year with different themes focusing on women rights and empowerment. In every administrative unit of the Government, the Day is prominently observed by the participation of the people, Govt. official, NGOs, civil societies and so on.

C. Observation of the Independence Day

LHCB observed the Independence Day of Bangladesh on 26th March 2012. The LHCB School children came to the school-cum-Hospital campus in the morning of the Independence Day accompanied by their parents/guardians. The National Flag was hoisted and National Anthem sung in the LHCB Hospital Campus. The children and the staff members participated in the colorful Rally organized by the Upazila Parished. In the evening, improved diet was served to the patients of the Hospital



26 March is the **Independence Day of Bangladesh**. It is the most Important Day of Bangladesh as a nation. It is a National Holiday. In the early hours of 26 March in 1971, the Father of the Nation declared Independence of Bangladesh as soon as the occupant Pakistani Army started the Genocide in the name of Operation Search Light. They killed about fifty thousand innocent unarmed Bengalis in that very black night only. The War of Independence started which continued for nine months when the Victory came on 16th December 1971 by the defeat and surrender of the Pakistani Army and at the cost of thirty million patriotic people and many more losses. This Day has been celebrating as the Independence Day of Bangladesh since 1972.

The Independence Day celebration commonly accompanies the offering of floral wreaths at National Memorial by the national leaders, heads/officials of foreign missions and hundreds of thousands of common people who usually go there to pay homage in the memory of the national heroes who sacrificed themselves for the cause of the Independence, National Parades of the Forces, Grand Rally of school children, programs of various political parties, fairs, concerts, photo exhibition, film show and ceremonies, reception of wounded Freedom Fighters & family members of the seven Great Heroes by the President/Prime Minister and various other public and private events all over the country where history and traditions of Bangladesh get reflected. TV and radio stations telecast/broadcast special programs. National Flags are hoisted in almost all building tops, streets and many public and private buildings are decorated.

D. Pre-Christmas Program

A day long Pre-Christmas Program was organized on December 15, 2012 at the Hospital Campus. A special Mass and Prayer was conducted at the Church by Pastor Timothy Sikder started at 9:00 AM and continued until 10:30 AM followed by Christmas Carol and devotional songs.



Christmas cake was inaugurated by the Executive Director and was distributed among all staff and their family members. There was also a special and fellowship lunch for them where Upazila Parshed Chairman, Upazila Nirbahi Officer, Union Council Chairman and local community leaders participated, shared their joys and exchanged Christmas greetings.

E. Observation of the Victory Day





LHCB observed the Victory Day of Bangladesh on 16th December 2012 in a befitting manner. The celebration began with the hoisting of the National Flag in the front squire of the LHCB Hospital and office. The school and the Hospital campus were colorfully decorated and a cultural program was arranged. A group of LHCB staff members participated in the rally at Upazila to pay rich tribute to the memory of the martyrs who laid down their lives for the cause of the Independence. A special lunch was also offered to all patients in the IPD.

Finally, the results of the annual examinations were distributed among children learners amidst the presence of them and their parents/guardians in a festive mood. The students became joyous and their parents happy with the results.

The 16th of December is a red letter day in the national history of Bangladesh. In this historic Day in 1971, after nine months of the Liberation War, Bangladesh emerged as an Independent Nation in the world at long last. The Pakistani Army gave in and surrendered and the Freedom Fighters of Bangladesh became Victorious. It is a National Day. The Victory Day is celebrated with great honor, fervor, dignity and pride at national level and both publicly and privately all over the country.

This day reminds us of the supreme sacrifice of our freedom fighters who will ever shine in our hearts like the luminous stars in the sky.

Partnership Visits & Meetings:

The Rev. Dr. Franklin Y. Ishida arrived in Bangladesh on January 9, 2012 and departed on January 14, 2012. During his trip to Bangladesh he paid a visit to LHCB Hospital, Dumki accompanied by Mr. Tarun Daring, outgoing Executive In-charge, and Mr. Pius Serao, new Executive Director, met with all staff members and observed on-going activities. He also met with Mr. Sylvester Halder, Chairman of the Executive Board, at the Dhaka Liaison Office.

The Rev. Dr. Chandran Paul Martin, Consulting Regional Representative for South/South Asia, ELCA visited LHCB Hospital, Dumki on May 22, 2012 and attended in the LHCB Executive Board Meeting on 25th May 2012 at the Dhaka Liaison Office.

He also spent and met Upazila Chairman of Dumki at his residence at Uttara, Dhaka and discussed about Hospital matters regarding its well functioning in his 2nd visit on October 24, 2012. He also paid an arranged visit to the NGO Affairs Bureau and met with one of the Directors of NGO AB and discussed regarding LHCB on October 25, 2012. He acknowledged the cooperation and support of NGOAB and conveyed his thanks to the Director General and other Directors.

In his both visits he spent lots of time with the Executive Director, the Finance Director and the Communication Coordinator at the Dhaka Liaison Office and helped them to develop working documents and Provident Fund Policy for Employees.

Mr. Pius Serao, Executive Director and Mr. Sylvester Halder, Chairman of the LHCB Executive Board, visited Minnesota, USA from July 15-22, 2012 and attended in the three partied meeting at Gustavus, Minneapolis held in July 18-19, 2012. Relationship building with Donor partners and amendment of the LHCB Constitution were the main events of that visit.

The meeting and the special visits to various places of Minneapolis and St. Paul's were very much successful and effective.



1. Pre-Term Normal Vaginal Delivery with Pregnancy Induced Hypertension

Mrs. Khadiza Begum (22 years), a housewife, was a patient of Dr. Justine who got antenatal care in regular interval. Feeling labor pain at home located in Bauphal Upazila she came to Dr. Justine on December 3, 2012 with hypertension. So, hypertensive drug was given which eventually sub-sided hypertension and edema and blurring vision was present. She was identified as a patient of 1st gravida. Her LMP: 23.03.12 and EDD: 30.12.12.

After thorough check up, the patient was admitted into the LHCB Hospital. But in the evening episiotomy was given and normal vaginal delivery was done successfully by Dr. Justine. Khadiza delivered a healthy baby girl of 2200 gm. weight.

Her husband, Md. Firoz Ali, and relatives became very happy and grateful to Dr. Justine and Hospital authority. They expressed their thanks to the Almighty God.



2. A Burnt Young Girl dreams to new life



Miss Ratna (21 years) lived in Naroli, Bogra with her family. Her father Md. Abdul Mannan was a day laborer and they lived in hardship. Once in a horrible evening, a candle fire caught her accidentally while she was preparing her school tasks at the age of 11. Fire engulfed her body rapidly through her linen dress and very unfortunately there was nobody to help her and almost 90% of her body was burnt. She was taken to the nearest medical college hospital and was referred to the Dhaka medical college hospital. Ratna was treated there for 3 and a half month and fortunately her life were saved. Surgical toileting, skin (mesh) grafting, FTSG, wound debridement and other surgical and medical care were done in the medical college. Most of the expenses were met from the poor fund and the personal donations of hospital staffs.



After that she went under a series of operations in a number of hospitals. In the mean time she came to know about LHCB Hospital from other people and arrived here on 30th October 2012 with a great hope. She was admitted under Dr. John David Rozario and was done Auriculoplasy (1st stage), 'Z' plasty, contracture release and skin grafting in four sittings. Her ear was reconstructed and contractures released in her axilla, neck, elbow, and finger web. She requires many more operations as she still have many contractures in her whole body. LHCB Hospital has provided every possible support from the poor fund and staff members also have managed her food during the period of treatment. As LHCB has served the humanity up to the most she still needs further treatment for fully cured. Now, she sees new vision with expectation of leading normal family and social life.

3. A Healthy Baby made a Family Happy

Mrs. Shirin (22 years), wife of Mr. Bojlu, lives in Boga, Bauphal. Her village is 15 kilometer away from the LHCB Hospital. She could not come to the Hospital on regular basis. There was lack of scope of ante-natal check up by her part during her pregnancy period. After sudden convulsion at home she fell unconscious and was brought immediately to LHCB Hospital.



Dr. Uttam Kumar Bakshi attended the patient and after providing resuscitation she was advised to be admitted into the Hospital. Finally, per vaginal examination was done and given oxytocin drip and normal vaginal delivery was done by Episiotomy. She delivered a live baby boy, weight 2250 gm.

She stayed at the LHCB hospital for three days and got treatment and care properly. Actually, this was a very critical case and complicated because she was eclamtic with unconscious. Indeed, such types of cases are served in tertiary hospitals. The patient and her family members were very happy for the safe delivered.

They conveyed thanks to the Doctor, Nurses and the LHCB Hospital authority. They also prayed to the merciful God to bless the parents with a baby boy and the safer delivery. LHCB vows to provide rural health services to the poor community.

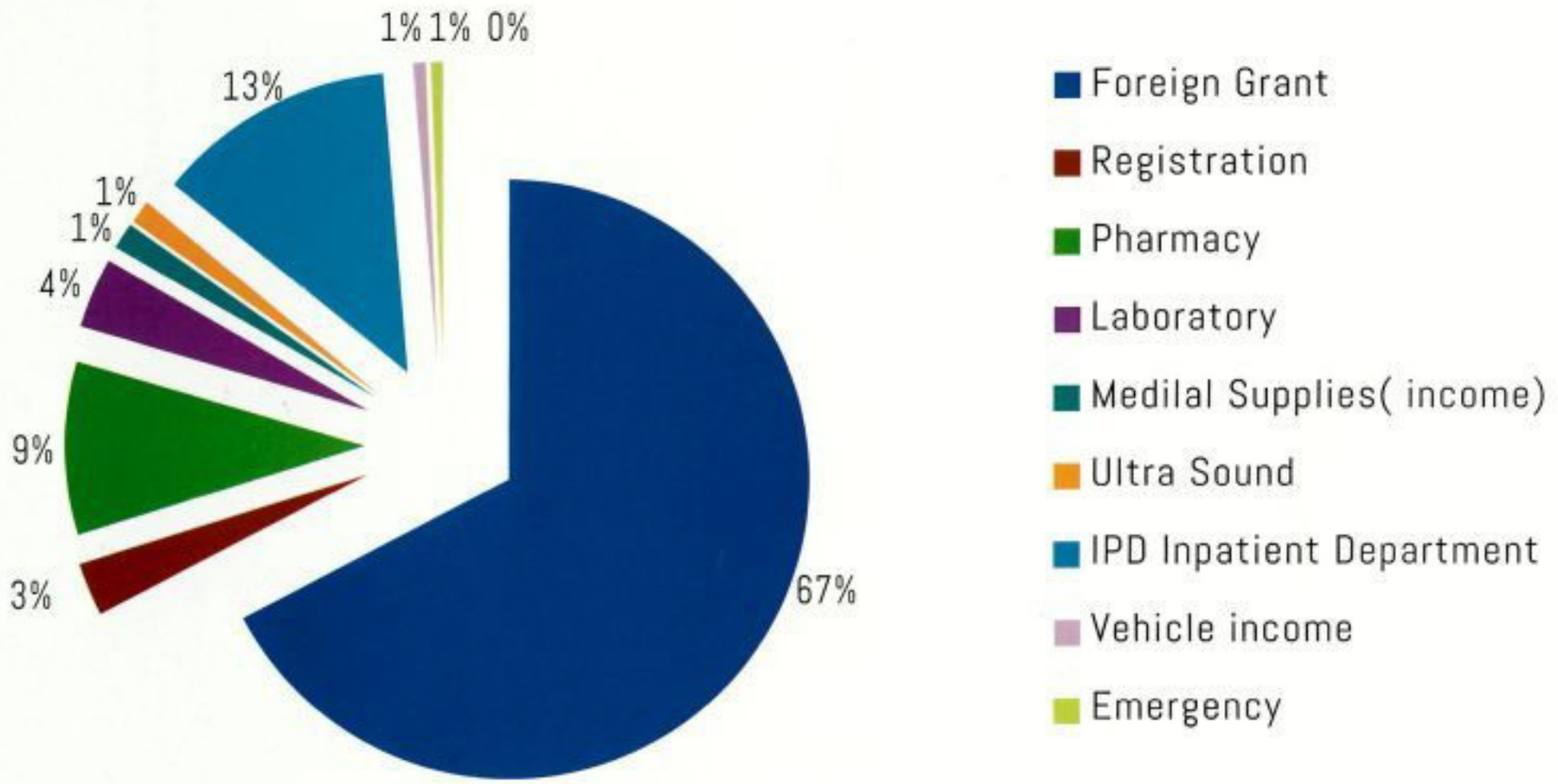
Income & Expenditure Statement

January to December 2012

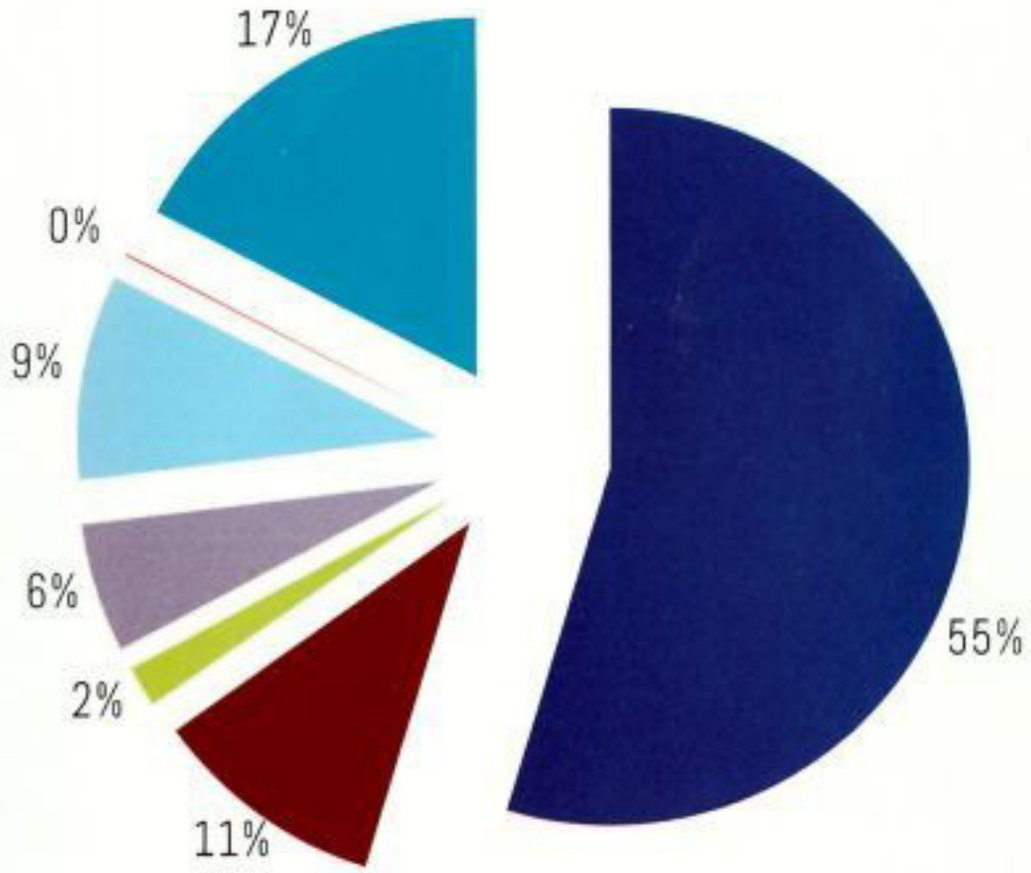
INCOME	
Income	
Foreign Grant	14,744,662
Registration	600,620
Pharmacy	2,037,026
Laboratory	860,954
Medical Supplies (income)	310,815
Ultra Sound	208,823
IPD Inpatient Department	2,833,646
Vehicle income	131,156
Emergency	130,310
Bank Interest	8,782
Total Income	**21,866,794**

EXPENSE	
Expense	
Staff Costs	12,312492
Hospital Operating Costs	2,415,933
Repair & Maintenance	441,763
Travel & Vehicle Running Costs	1,274,299
Office & Administration Costs	2,121,886
Training & Other Costs	11,020
Capital Expenditure	3,934,678
Total Expense	**22,512,071**
Net Income	**(645,278)**

Income


1%
1%
0%
13%
1%
1%
4%
9%
3%
67%
Foreign Grant
Registration
Pharmacy
Laboratory
Medilal Supplies(income)
Ultra Sound
IPD Inpatient Department
Vehicle income
Emergency

Expenditure



- Staff Costs
- Hospital Operating Costs
- Repair & Maintenance
- Travel & Vehicle Running Costs
- Office & Administration Costs
- Training & Other Costs
- Capital Expenditure

Balance Sheet

As of December 31, 2012

ASSETS	Dec 31, 2012
Cash & Bank Balance	517,472
Employee Loans	862,000
Stock - Drugs	725,638
Stock- Stationery & Supplies	6,020
Fixed Asset	26,290,971
Loan & Advances	211,009
Total Assets	**28,613,109**

LIABILITIES & EQUITY	Dec 31, 2012
Accounts Payable	87,639
Due to Staff Provident Fund	7,435,362
Other Liabilities	2,871
Accumulated Reserve	21,732,515
Net Income	(645,278)
TOTAL LIABILITIES & EQUITY	**28,613,109**

PATUAKHALI DISTRICT












LHCB
LUTHERAN HEALTH CARE BANGLADESH
Village-Sreerampur, P.O. & P.S. - Dumki, District - Patuakhali, Bangladesh, Tel : 04427 - 56101, 56115









Liaison Office

LHCB-BANGLADESH
House- 349 (5th Floor)
Dilu Road, Maghbazar
Dhaka-1217, Bangladesh.
Phone : (88-02) 9357626

NGO Reg. 1197
E-Mail : lhcbdhaka@gmail.com
WEB : www.lhcb.org

Project Office

LHCB-HOSPITAL :
Vill : Sreerampur, P.S-Dumki,
Dist-Patuakhali, Bangladesh
Phone : (04427) 56115, 56210
Fax : (04427) 56115